

Telmas 2000 Call Billing System

Windows based Call Billing

TELMAS 2000 Call Billing system is a comprehensive management key which systematically and cost effectively assist your management in sorting and itemizing unsubstantiated telephone calls and bills in your organization. It provides comprehensive itemized departmental and extension hardcopy printout for your management.

Overview

- TELMAS is directly linked with any Private Automatic Branch Exchange (PABX) or Key Telephone System (KTS) via a RS 232 SMDR port. Data like date, time, extension numbers, dialled numbers and cost of a call is transmitted from the PABX or KTS via the LAN / SMDR port to TELMAS.
- Without any software or hardware restriction, every call transmitted from the PABX or KTS system is captured and processed by TELMAS. As the system functions on a multitasking/ multi-user environment, all processes performed by the system are activated simultaneously, thus reducing user operating time



Simple and Easy to Use

One time setup and not require professional or certified engineer to maintain the system.

Reporting

- Report By Extension
- Monthly Report
 - By Unit
 - By Department
 - By Division
 - By Trunk
 - Graph
 - By Top 40 Extension.
 - By 40 Numbers
 - Top 40 Calls
 - Top 40 Calls (Duration)
 - Extension Directory/Name list
- Extension Detail Report
- Customize Report
 - Daily Report By Tie Line (Cruise)
 - Monthly Report By Tie Line (Cruise)
 - Incoming Report
 - Internal Report

Supported IPBXes

- Ericsson
- Philip
- Mitel
- Siemens
- NEC
- Acatel
- Panasonic

Benefits

- Manage, maintain and control outgoing telephone calls
- Direct calling out without operator intervention
- Eliminate calls being transferred from one extension to another

Cost Control

- Able to control the overall telephone cost
- Able to trace outgoing call - by division, department, trunks and extension
- Able to provide call traffic monitoring
- Able to trace "abusive call"

Commitment, Local Support and Upgrading

- Source code level support
- Support customization
- New Software Modules from time to time
- In House experienced software programmer

Maintenance Support

- Remedial Maintenance
- Comprehensive Maintenance
- Tailor made Maintenance